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## **Notification of Parent's Policy**

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We recognize the importance of an informed communication to parents and limiting paper usage. Any injury requiring treatment will be electronically logged on Engage Portal under Daybook. Parents will be given access to the portal throughout the school year. We will also notify via phone if the child's injury would need further treatment to a facility. Clinic staff may contact parents if they need to obtain some information about the child or inform child's parents about administering medication.

Parents will be informed immediately if their child is unwell and needs to be collected from the school at the earliest. We will not put a child who is ill or distressed on a school bus. The parents must collect their child as a matter of priority.

The school clinic is not designed to provide the comfort and quiet that is needed during an illness.

Parents may also come and meet the school doctor by appointment.

This policy is used in conjunction with the Covid-19 protocols set by government directives and school clinic policies.

### **When We Notify Parents**

#### **Fever**

Children with fever should be rested at home. If a child develops a fever during the school day, parents will be notified to collect their child as soon as possible. Child with the raised temperature will not be sent home on a school bus. Children may return to school if they are afebrile for 24 hours without using fever-reducing medications such as Calpol, Adol, Advil, Ibuprofen, etc. In case of extremely elevated temperature or if the child has a history of febrile convulsions, the clinic staff will immediately medicate the child as per written consent reduce the intensity of the fever. Parents will be informed to come into school immediately.

#### **Contagious illness**

The DHA has clearly documented guidelines for those conditions which require exclusion from the school. The conditions commonly seen are: Conjunctivitis, Chicken pox, Gastroenteritis, Hand Foot and Mouth Disease, Impetigo. However, the list is not limited to the mentioned conditions. The time period for each condition varies, so we request that a child receives proper care at home as long as it is needed, upon returning to school, a certificate from the attending physician or pediatrician must be provided if necessary. If the child returns to school prior to the completion of the recommended isolation time, parents will be requested to take their child home.

Parents are kept informed of any outbreak of any contagious illnesses

(Please refer to Infection Control Policy)

Last updated date: 16 September 2021

### **Off-campus injuries and recurrent complaints**

Severe injuries incurred after or before school hours and those incurred off the school campus will not be attended to at the school clinic. Parents will be notified and the recommended action advised. Students often present themselves with the same complaints for several days. We aim to provide the optimal care, however it is to be noted that we are not a referral center or a day surgery clinic. Children should be taken to their treating physician if deemed necessary.

### **Transport to a hospital in critical situations**

When a student needs to be transported to the hospital in a critical situation, the parent or guardian of the student will be notified. In case of non-contact to parent or guardian the child will be taken directly to a hospital as per the Emergency Protocol.



Last updated date: 16 September 2021